

Aquatic Wristband Policy FAQ's:

What is the wristband policy?

- You must have a wristband for any of our fitness classes that take place in the warming pool.

Where do I pick up my wristband?

- Once you check in at the front desk you will head out onto the pool deck and one of our staff members will be standing at a table with the wristbands.
- These wristbands are not self-serve so please wait for one of our staff members to assist you with the wristband
- Our first priority is the safety of our swimmers and the management of the pool deck so please be patient if we are not available right away.
- It is also not acceptable to walk into our office space or our guard room to get a wristband. Please wait at the table until staff is available to assist you.

When can I get my wristband?

- We will begin handing out our wristbands one hour before the scheduled start time for a class.
- For example, if the class I want to attend starts at 8:00am, I can get my wristband no earlier than 7:00am.

How many wristbands are given out for each class?

- We have a set capacity limit for each of our fitness classes that we offer. Due to the smaller size of the warming pool, we can have up to 28 people in each class but different instructors have different limits. (i.e., yoga, 22 people)
- Each warming pool class will have a set limit that will be on the schedule. It will be in parentheses next to the pool location on the schedule.

What happens if I do not get a wristband?

- Unfortunately, our first priority is safety and if we run out of wristbands, we cannot make an exception for an extra person to join the class for the safety of our patrons.
- Most of the time during our classes we will have lap swim and potentially another class going on in the lap pool that you are more than welcome to tryout.

Again, our main priority is the safety of our patrons so please extend patience if our staff are busy doing other things on the pool deck. Thank you!